

Village Up North Login Instructions

How to Login to your account in Ultra Camp for the FIRST TIME:

1. If you have NOT previously attended Village Up North in the last few years, please go to <https://www.ultracamp.com/clientlogin.aspx?idCamp=1536&campCode=LM5> and click on **NEW USER**. Follow the on screen prompts to create an account for your family.
2. If you attended Village Up North since 2022, please follow the directions below to reset your password and access your family's profile. Please go to the Ultra Camp login page here: <https://www.ultracamp.com/clientlogin.aspx?idCamp=1536&campCode=LM5>
3. Click on "Forgot your login information?"

REGISTRATIONS DONATIONS MAKE A PAYMENT

New or Returning User

Username / Email: required

Password: required

LOG IN

NEW USER

[Forgot your login information?](#)

4. The username for **ALL** family members to login is the **email address of the primary contact** on your account. Any members of the family will use the same username and password to login to access the family account. If your spouse is listed as the secondary contact on the account, they will be able to reset the password using their email address (if listed on your account). BUT the login username is still the email address of the primary contact.
 - a. If you have a child who is now an adult and would like to create a separate account for themselves, please contact us at thevillageupnorth@gmail.com

5. If you are not sure which email address is the primary contact, please select “**I forgot my username**” and follow the prompts on screen.

New or Returning User

To retrieve you login information, begin by selecting from the options below

Select:

- I forgot my username
- I need to reset my password

Retrieval Method:

- E-mail
- Text Message

NEXT >>

6. If you know your username (the email address of the primary contact), please select “**I need to reset my password**” and set Retrieval Method to “E-mail”

New or Returning User

To retrieve you login information, begin by selecting from the options below

Select:

- I forgot my username
- I need to reset my password

Retrieval Method:

- E-mail
- Text Message

NEXT >>

7. Your username for UltraCamp is the email address of the primary person on your family account. Enter that email address and click “RESET PASSWORD.”

Reset my password

Enter primary contact's e-mail:

required

RESET PASSWORD

8. You will receive an email from which you will be able to reset your password.

Log In Instructions for Returning Users:

1. Once you have created a password, log into UltraCamp at <https://www.ultracamp.com/clientlogin.aspx?idCamp=1536&campCode=LM5> using your username (the primary contact's email address) and password. **NOTE:** *Both parents will use the same email address of the primary account holder as their family username login.*

How to Update Your Information Prior to Registration:

1. Once you have logged in, you will see your account overview. The primary contact will be listed along with any family members. Please click on each family member and then click **EDIT MY BIO INFORMATION** to update any information in their profile.
 - a. If a family member is not listed, you can click “+ADD PERSON” and enter their information.
 - b. Once you click on a member of your family, you can update the following before registration begins. You will otherwise be asked during the registration process:
 - i. My Forms – *Under My Forms for each person, you can enter their Medical Health History prior to registration beginning.*

- ii. Medications – *If your child takes medications, you can enter them here under each person’s Bio.*

Registration Hints:

To ensure a smooth registration process, please remember the following:

1. Please login to your account well in advance of registration opening so you are sure your username and password is correct.
2. Update your family information and complete the following forms in the Document Center in advance of registration opening.
 - a. Medical Health History (for each camper)
3. If you are registering more than one child: when it comes time to register, you will select the desired session for the first child and click “register”:



Select Sessions

Listed below are the upcoming sessions for which this person is eligible. To begin the registration process, select the session for which you would like to make a reservation.



1 Results



- 2026 CSN Week 1
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4. You will then be asked if you would like to register additional members of your family. If you are registering multiple children from your family, please select

“YES.” If you are only registering one child, select “No, Continue Registration.”



Would you like to register additional members of your family?

Click YES if you would like to register additional family members or click NO if this is the only registration at this time.

YES

NO, CONTINUE REGISTRATION

5. You will now begin the registration process, and a 15-minute hold will be held for you to complete the registration process. Be sure to select all your children at the beginning to hold a spot for all of them. **You must complete the process including payment to confirm your child's spot.**